

Payments Policy

Statement

The purpose of the policy is to inform you, what payments we accept and also identifies the circumstances under which our customers will receive a refund, and what the liabilities are.

Definition

This policy will assist payments in a timely fashion. Knowing when to expect payments helps you plan. Customers will use this type of payment when they purchase goods online.

1. Agreed Payment Terms

It is our policy that we receive your payment by credit or debit card on the date of purchase of item in accordance with our payment terms.

2. Forms of Payment

Forms of accepted payment are credit or debit cards.

3. Minimum Payment

The minimum payment on credit or debit card that we accept is £20.

4. Data Protection and Privacy

Octavia is committed to protecting the privacy and confidentiality of personal information about its customers.

5. Correct Information

Customers can help by ensuring all necessary details provided are correctly addressed, and any change of name and address on their part is notified promptly to us.